

# PACIFIC BUSINESS NEWS

## **CareChex: Hawaii ranks low for quality of care, patient satisfaction**

Friday, September 24, 2010  
Pacific Business News (Honolulu)

Hawaii ranks among the worst states in the nation when it comes to the quality of care and patients' satisfaction with the care they receive, according to studies released this week by CareChex.

Hawaii ranked 49th in the nation for overall quality of care, and ranked 47th in the nation for patient satisfaction. Ohio ranked No. 1 in overall quality of care, while Vermont took the top spot in the patient satisfaction category.

Other key findings of the studies included large disparities between patient satisfaction and quality of care in some states. Despite being ranked No. 1 in quality of care, Ohio ranked 34th in patient satisfaction. Meanwhile, Vermont's quality of care came in at 30th despite the high patient satisfaction scores.

CareChex is a division of The Delta Group, which specializes in rating physician and hospital care.