

## **Report: University of Kansas Hospital ranks 18th in nation**

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The University of Kansas Hospital ranks 18th in the nation in overall medical care when compared with other university hospitals, according to the 2010 CareChex Research Study.

The report is compiled by The Delta Group Inc., a Greenville, S.C., health care information services company.

The study evaluated 118 U.S. university hospitals using three federal databases, then used the data to assign percentile scores based on process, outcomes and patient satisfaction.



KU Hospital ranked 18th in overall medical care with a score of 91.1, but the hospital didn't make it on any other lists.

Dr. Lee Norman, chief medical officer for KU Hospital, said he wasn't surprised by the ranking because the hospital focused "like a laser beam" on patient outcomes and satisfaction.

"I think every organization focuses on something," he said. "If you really focus on patient care quality and satisfaction and clinical outcomes, then you get ranked highly when those things are studied."

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**University hospitals in the top 10 percent in overall medical care**

*The hospitals, listed from first to 20th, include the location and score.*

- Barnes Jewish Hospital (Washington University); Saint Louis, Mo.; 97.7
- Rush University Medical Center; Chicago, Ill.; 97.3
- Gundersen Lutheran Medical Center (University of Wisconsin); La Crosse, Wis.; 97.0
- Memorial Health University Medical Center (Mercer University); Savannah, Ga.; 96.4
- Abbott Northwestern Hospital (University of Minnesota); Minneapolis, Minn.; 96.2
- University of Michigan Health System; Ann Arbor, Mich.; 96.0
- Yale-New Haven Hospital; New Haven, Conn.; 95.8
- Massachusetts General Hospital (Harvard Medical School); Boston, Mass.; 95.8
- Beth Israel Deaconess Medical Center (Harvard Medical School); Boston, Mass.; 95.5
- Baylor University Medical Center; Dallas, Texas; 94.5
- Ball Memorial Hospital (Indiana University); Muncie, Ind.; 94.2
- University of Pittsburgh Medical Center-Presbyterian Shadyside; Pittsburgh, Pa.; 94.1
- Ohio State University (OSU) Hospitals; Columbus, Ohio; 93.7
- Hackensack University Medical Center; Hackensack, N.J.; 93.1
- Northwestern Memorial Hospital; Chicago, Ill.; 92.7
- University of Massachusetts Memorial Medical Center; Worcester, Mass.; 91.4
- University of Kansas Hospital; Kansas City, Kan.; 91.1
- University Medical Center (University of Arizona); Tucson, Ariz.; 91.0
- The Johns Hopkins Hospital; Baltimore, Md.; 90.2

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